

## INSTRUCTIONS FOR ACCESSING TELEHEALTH APPOINTMENT USING POCKET PATIENT APP

Note: You will need your Patient Portal login to access this app.

- In the App store, search for *PocketPatient* (free app created by Modernizing Medicine, Inc). OR click the hyperlink at the bottom of the email from “Telemedicine Service”
- Click GET to start app download.
- Once app has downloaded, click OPEN.
- Type the practice url in the first box: [csd.ema.md](https://csd.ema.md)
- Type your username (available in the email from “Telemedicine Service”)
- Type your password. **If you have never logged in to the patient portal, your password is Password1**
- If you have previously logged in to the patient portal, use the password you created.
- If you have previously logged in to the patient portal and have forgotten your password, please click *Forgot Password* on the bottom left of the login screen. (You will need your username, last name, and date of birth to generate a password reset email.)

**If you haven’t already, you will be receiving an email from “Telemedicine Service” with your patient portal username and password.** You will use this information to access your telehealth visit through the PocketPatient app on your iPhone (free download). Please log in via the PocketPatient app **AS SOON AS POSSIBLE**, but no less than one hour prior to your appointment (see below for login instructions).

We don't want there to be any issues at the time of your appointment! If you have any issues, please call **248-792-3785**

Once you verify that you can login to the PocketPatient app, please prepare for your appointment by logging in approximately 15 minutes prior to your scheduled appointment. This will ensure that you are connected and ready at the time of your appointment.

Once you are logged in **Dr. Craig Singer** will initiate your visit, and you will click on **Join Video Visit**. (You may need to refresh your screen periodically for this button to become visible.) Make sure your sound is on and that you have granted the device access to your camera and microphone. If you are not logged in at the time of your appointment, you may need to reschedule.

**Thank you for choosing **Craig Singer MD Dermatology** for your dermatological care. Stay safe and stay healthy!**